

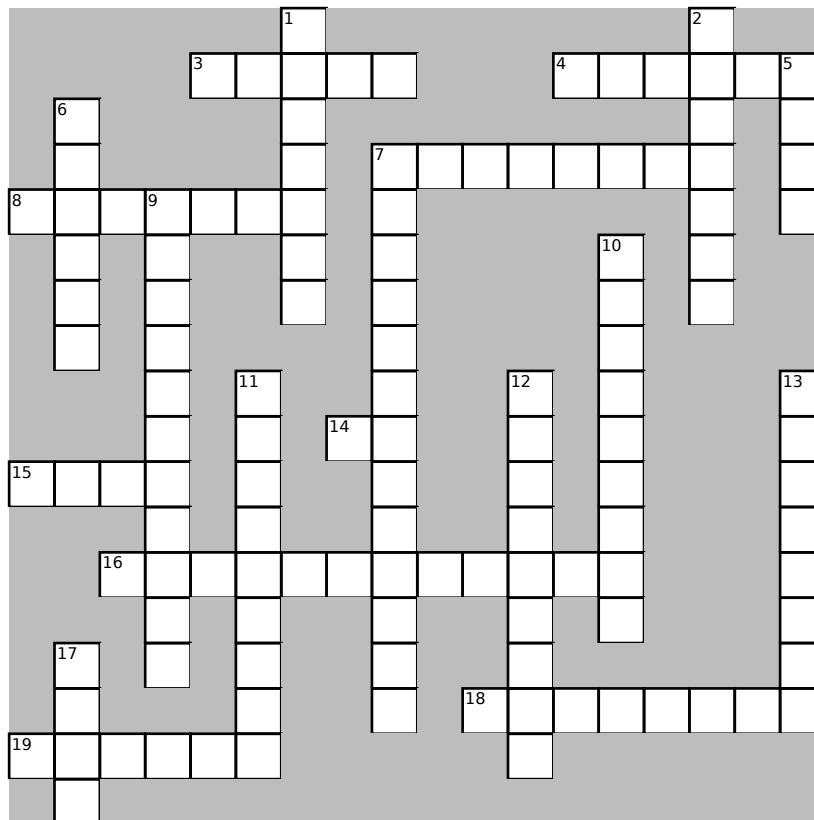


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Quiz #1



Across

- 3 Student email for all communication with instructor
- 4 One aspect of the Purnell Cultural Competence Model
- 7 Course information, dates and scheduling can be found here
- 8 A pattern of shared attitudes, beliefs, and values shared within a group
- 14 Systematic processes to improve care and decrease risk
- 15 Biological markers and social classification of groups
- 16 Incorrectly applying characteristics to groups
- 18 Positive mindset to help nurses reach patient care expectations
- 19 A most important QSEN competency

Down

- 1 _____-centered care based on understanding, and sound nursing judgment
- 2 Factor that blocks or impedes communication
- 5 Short name for universal expectations to support and enhance safety in all aspects of patient care
- 6 Where students and instructors can have an open forum for discussion
- 7 verbal or non-verbal interaction between two or more people
- 9 Nurse -patient communication
- 10 QSEN competency to help provide quality care
- 11 Variety of different cultural or ethnic backgrounds
- 12 Shared foundation or ancestry of a group who share values and beliefs
- 13 Verbal communication which can impede communication at times
- 17 Communication between health care providers regarding patient status



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