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Chester Montgomery

Prof. Steimel

CSC/EE 565: Information Security

October 3, 2018

Annotated Bibliography

Human Factors in Cyber Management

1. Rationale

Cybercrime is a world-wide problem and sometimes comes from unexpected sources. I chose the topic of the consequences of cybercrimes for my annotated bibliography because I was interested in learning about the various human factors in keeping data sources secure and learning how management systems must be developed and enforced as part of a comprehensive cybersecurity program.

2. Annotations

McMillan, Robert. "Admin Who Kept SF Network Passwords Found Guilty: Terry Childs Now Faces A Maximum of Five Years in Prison," 27 April 2010, [/www.networkworld.com/article/2208076/malware-cybercrime/admin-who-kept-sf-network-passwords-found-guilty.html](http://www.networkworld.com/article/2208076/malware-cybercrime/admin-who-kept-sf-network-passwords-found-guilty.html). Accessed 9 September 2018.

This online newsletter discusses a case involving San Francisco's FiberWAN administrator, Terry Childs, who kept secret the only copy of the router configuration information and passwords. Mr. Childs set the configuration information in the routers' memories instead of

hard drives so that any disruption of power or reboot of the system would erase all of the information. He did this in order to give himself job security and the ability to leverage a higher salary. The article is not only about the peccadillos of Mr. Childs, but also about the mismanagement of system employees which permitted the situation in the first place.

The article not a technical one but is written for senior computer network and telecommunications managers who are interested in legal and policy implications of their work. *Network World* is a one of the leading publications in this industry, and the online newsletter is considered reliable by regulatory and policy managers. Despite the fact that the article was written in 2010, it remains timely because this type of management error which provides the opportunity for extortion remains surprisingly common. The article is a basic overview and not comprehensive nor in-depth. In general, the article was interesting and easy to read and was followed up with more robust articles in later editions of the newsletter.



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