

Aggression – Hurting Others

Aggression in the workplace is an important issue. Some of the most common acts of aggression include:

- Criminal acts perpetrated against employees.
- Violence between employees in an organization (for example, aggression between supervisors and employees).
- Violence between employees and consumers of services (for example, aggression between health care professionals and residents of nursing facilities).

Let's discuss a study to understand the basis of workplace violence.

Inness, M., Barling, J., & Turner, N. (2005). Understanding supervisor-targeted aggression: A within-person, between-jobs design. *Journal of Applied Psychology, 90*(4), 731–739.

Rugala, E., & Isaacs, A. (Eds.). (2004). *Workplace violence: Issues in response*. Quantico, VA: Critical Incident Response Group, National Center for Analysis of Violent Crime, FBI Academy.

View the PDF transcript for [Basis of Workplace Violence](#)
([media/week9/SU_PSY3011_Workplace_Violence.pdf](#))