Southern New Hampshire University

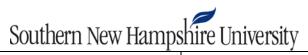**IHP 315 Module Three Case Study Guidelines and Rubric**

A patient was scheduled for discharge following an extended hospitalization for orthopedic surgery. On the day of discharge, the nursing assistant with five years of clinical experience noted, while helping the patient with her morning hygiene, that the patient had cloudy, foul-smelling urine. The experienced assistant suspected that perhaps a bladder infection had developed. The nursing assistant reported this observation to the registered nurse responsible for the patient's care. The nurse chose not to mention the cloudy urine to the physician because (as she told the nursing assistant) a hospital-acquired infection creates all sorts of difficulties and extra work for the hospital (such as economic responsibilities and an unfavorable view of the facility by the patient). The physician did not appear to notice, or at least did not mention, the infection on daily rounds. The nurse also noted to the assistant that if the infection persisted, the patient could seek care at a later date after being discharged, and the problem would then be covered by the patient's insurance. The nurse reasoned to her assistant, "After all, the patient was looking forward to being discharged today and isn't that the most important thing?"

Address the following prompts:

- Analyze the scenario to determine at least two critical errors of judgment by the registered nurse.
- Are there legal ramifications? Are there any financial repercussions to the healthcare organization?
- Based on this case and the potential risks you addressed in the first part, recommend at least one reporting and communication strategy that would help avoid a repeat of this situation. In your recommendations, address the chain of command in the healthcare organization.
- Explain and defend your response using at least two evidence-based sources.

Guidelines for Submission: Your case study should be 2 to 3 pages in length with double spacing, 12-point Times New Roman font, one-inch margins, and sources cited using APA formatting.

Critical Elements	Exemplary	Proficient	Needs Improvement	Not Evident	Value
Analysis: Errors	Meets "Proficient" criteria and includes exceptional detail or more than two critical errors	Describes two critical errors from the given scenario	Describes critical errors from the given scenario with limited details or does not identify at least two errors	Does not describe two critical errors from the given scenario	25
	100%	85%	55%	0%	
Analysis: Legal Ramifications	Meets "Proficient" criteria and includes exceptional detail	Addresses potential legal ramifications related to the given scenario	Addresses potential legal ramifications related to the given scenario but lacks specific details	Does not address potential legal ramifications related to the given scenario	15
	100%	85%	55%	0%	

Analysis: Financial Repercussions	Meets "Proficient" criteria and includes exceptional detail	Addresses potential financial repercussions related to the given scenario	Addresses potential financial repercussions related to the given scenario but lacks specific details	Does not address potential financial repercussions related to the given scenario	15
	100%	85%	55%	0%	
Reporting Systems and Communication Strategies	Meets "Proficient" criteria and includes exceptional detail in describing each strategy or in addressing the chain of command	Recommends reporting and communication strategy to address the issue in the scenario that addresses the chain of command	Recommends reporting and communication strategy but either lacks specific details or does not address the chain of command in the strategies	Does not recommend reporting and communication strategy to address the issue in the scenario	25
	100%	85%	55%	0%	
Sources		Supports analysis and recommendations with at least two evidence-based sources	Supports analysis and recommendations with only one evidence-based source, or uses sources that are not evidence-based	Does not support analysis and recommendations with sources	10
		100%	55%	0%	
Articulation	Meets "Proficient" criteria and is presented in a professional format	Submission has no major errors related to grammar, spelling, syntax, or organization	Submission has some errors related to grammar, spelling, syntax, or organization that negatively impact readability and articulation of main ideas	Submission has critical errors related to grammar, spelling, syntax, or organization that obstruct understanding	10
	100%	85%	55%	0%	
				Total	**100%**