

## Societal Impact and Analysis

- Read the literature in Bb to assist with completing the assignment.
- **RESPONSES MUST BE TYPED. STUDENTS MUST BEGIN TYPING AT THE BEGINNING OF EACH LINE IN ORDER TO ADD RESPONSES.**
- Handwritten work will not be accepted.
- This is a fillable form. If you are unable to fill the form, complete using Microsoft Word.
- Students are expected to address all statements/questions.
- Elaboration on all responses is expected.
- One/two word responses are not accepted. **PROVIDE COMPLETE SENTENCES FOR EACH QUESTION/STATEMENT.**

**This segment of the assignment requires additional research (mention source) about the particular workplace you have observed. Following your observations, you will further research the workplace to complete an analysis.**

The analysis will include the following areas:

**1. A. Describe the type of organization. (20%)**

- Is the organization a public sector (local, state, or federal government-owned) or private sector (owned by individuals or groups)? Explain.

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**B. Describe the organization's deliverables.**

- Does the organization provide a service(s) or product(s), or both?

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- Describe the service(s) and/or product(s).

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**C. List benefits of the organization's deliverables.**

- How does the organization's service or product indicate a commitment to address social needs or demands?

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- How has the organization's product or service contributed to innovations or changes in society?

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**2. What are the shared values between this workplace and society? (20%)**

- What values are explicitly listed (mission statement, social media)?

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- Do the listed values match the workplace intent? Any surprises, discrepancies?

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- Do you notice any different/prominent values compared to society or other similar workplaces?

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- Do employees exhibit these noted values? From your observations, do employees' behaviors match the explicitly promoted values? Why or why not?

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**3. What is the Impact of Service Absence on Societal Needs/Demands? (20%)**

- What are possible consequences if the organization's product or service was no longer available or could not be found?

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- What are possible alternatives if the organization's product or service was no longer available or could not be found?

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**4. What is Society's perspective/perception of this workplace? (20%)**

- How is this specific workplace portrayed in the media (social media, other media-if retrievable)? Is the focus on service delivery, human oriented, profit focus?

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- Do your observations match the portrayal of the workplace in the media? Any surprises, discrepancies?

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- If you are unable to locate any documentation or media related to this specific workplace, is this common for similar workplaces?

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- Does this workplace have a Macro (global), Meso (National) or Micro (Local) focus?

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**5. What is the employee role in promoting accurate service/product delivery? (20%)**

- Does it appear employees receive extensive training?

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- Do employees receive incentives (for service, for sales, for education, other)?

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- What language is used in media items (formal, informal, luxury, need, service, etc.)?

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- Do employees appear to be supported? Is there a notable “culture” for employees (fun, distinguished, serious)?

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