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OPS 802 Assessment 4 – Research help

Identify keywords:

- Identify principles, techniques, practices and IT solutions that can enable improved material and information flow between a pharmaceutical supplier and a hospital.
- What are the technology implementation barriers that may be encountered?
- How can the implementation barriers be addressed?

Identify Alternative Keywords

Keywords	Alternative Keywords
Look for the principles, techniques, practices and IT solutions (what are some?)	Supply chain, business logistics
Hospital/Pharmaceutical	Health care, Health system, Pharmacy
Material/Information flow	Information sharing, supply chain management, supplies, inventory management, stock
Technology	RFID, CIMS, CRM, CNC, E-services, ITC, Information communication technologies etc
Implementation	Integration, scalability
Barriers	Problems, issues, concerns, risk, disruption
Addressed	Solutions, competitive advantage, performance improvement, process optimization, mitigating

Databases to try:

Library search box <http://www.library.uow.edu.au/index.html>

Business Source Complete <http://uow.libguides.com/mgmtmark>

ProQuest Central <http://uow.libguides.com/mgmtmark>

Sample of keyword combinations - Limit to **academic journal articles**

1. Use search keywords “inventory management” with other search keywords such as “hospital” and/or “pharmacy”

2. Use search keywords “technology implementation” with other search keywords such as “supply chain”
3. Use search keywords “technology implementation” with other search keywords such as “barrier” and/or “hospital”
4. Use search keywords “information flow” with other search keywords such as “supply chain” and/or “improvement”
5. Use search keywords “information flow” with other search keywords such as “Supply chain” and/or “risk”



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