**Homework Assignment 2**

Due in Week 2 and worth 30 points

Answer the following questions in the space provided below:

Explain the importance of variation to health-care organizations and answer the following questions.

* 1. What might be the key processes for health-care organizations?
  2. What are the potential common causes of variation that would have an impact on the key processes of health-care organizations?
  3. What special causes might be more important than the others?
  4. How might health-care organizations’ business environment be dynamic and change over time?

**Type your answers below and submit this file in Week 2 of the online course shell:**